

Residential Frequently Asked Questions

Can leases be month-to-month?

No. Due to housing regulations, all residents are required to sign a **12-month lease** to ensure consistency and housing stability for all tenants.

Are utilities included?

Yes! Rent includes **internet, water, gas, trash, and sewer**. Electricity is the only utility not included and must be set up through Rocky Mountain Power prior to move-in.

Does rent include the cost of support staff?

No. Support services are billed separately from rent. Because each individual's support needs are unique, support costs are determined through Utah Division of Services for People with Disabilities (DSPD) funding or our private-pay support rate structure.

Do residents need to attend your day program?

No. Residents are welcome to continue attending their current day program if it is a good fit for their needs and goals. We support each individual in maintaining the services that work best for them.

Residents are also welcome to schedule a trial day at our day program to explore whether it may be a good fit. Transportation through MTP to our day program is available if desired.

Is accessible transportation available?

Yes. We have wheelchair-accessible vans equipped with lifts to support residents with mobility needs. Transportation to our day program is available through MTP. Transportation to other day programs may require separate paratransit coordination.

Can residents have visitors?

Absolutely, this is their home. Visitors are welcome and will simply check in with staff to receive temporary building access during their visit.

Is there a deposit?

Yes. Move-in costs include:

- A **\$150 non-refundable cleaning fee**
- A **refundable security deposit**, based on the condition of the apartment at move-out

Are pets allowed?

At this time, we are only able to accommodate **documented service animals** that directly support an individual's health and safety needs. This policy helps us maintain a safe and comfortable shared living environment for all residents.

Are the apartments ADA accessible?

Yes. Our apartments are **Type A ADA-certified** and include:

- Roll-in showers
- Elevator
- Lowered countertops
- Front-loading appliances
- Accessible layouts designed for mobility support

Are the apartments furnished?

Apartments include all major appliances, which are maintained by our team. Residents are responsible for providing their own furniture, décor, and personal living supplies.

Can individuals without disabilities apply?

No. Our residential program is specifically designed to serve adults with intellectual and/or developmental disabilities and is not available as multi-use housing.